



Dear Students and Families:

Welcome to San José State University! Your college experience will be filled with academic, personal and social adventures. University Housing Services offers the perfect environment for students who are dealing with these types of challenges for the first time.

University Housing Services has partnered with Micro 101 Solutions, Inc. to provide Cool~Wave™ rentals and sales to students in the residence halls. The Cool~Wave™ unit is a combination refrigerator/freezer/microwave oven. These units are safe and they are the largest size allowed in the residence halls.

I can tell you from experience that renting one of these units is one of the least expensive, safest, and most convenient options for your residence hall experience. The unit will be delivered to your room before you arrive, and it will be picked up from your room at the end of the school year... there's no packing your car with a big appliance. If you decide to invest and buy a unit, Micro 101 will store and clean it over the summer and deliver it to your residence hall room the following year. The separate freezer available on all compact refrigerators will prove to be invaluable for the storage of the frozen foods (Ice cream and Hot pockets!)

While the Cool~Wave™ units are extremely reliable, Micro 101 Solutions will replace your unit within 24 hours if it should happen to malfunction. The company's commitment to customer service results in increased student convenience. As evidence to this commitment, Micro101 will be giving away chances to win free books for a semester and sponsoring student activities on campus as well.

Your Cool~Wave™ unit will be in your residence hall room when you arrive. The only way that we can guarantee availability is if you order your unit now. Please use the website www.micro101.com. Be sure to contact your roommate and discuss sharing the cost of the Cool~Wave™.

If the Cool~Wave™ doesn't fit your needs, check out the complete line of compact appliances at www.micro101.com. All of our units are backed with a great warranty and the best customer service department in the industry.

We are glad you are part of San José State University and wish you a fabulous year!